

**Letters & Sciences** will follow the guidance of the CDC and WHO Interim Guidance for Mass Gatherings in planning for the rescheduled StartART Congress.

### **Temperature Check Points**

StartART attendees and faculty entering the hotel will be met with a temperature check points placed at the hotel entrance, hotel check-in, lobby elevators from the parking lot, and for hotel staff, placed at the employee entrance. Those confirmed to have an elevated temperature will be asked to rest before the temperature is taken again. At retake, if temperature is over 100.4° they will be directed to one of the hotel's medical care partners outside of the hotel and not permitted to remain in the hotel. (The protocol of retaking temperatures is due to the hot ambient temperatures in LV.) The hotel staff has been given clear instructions on how to respond swiftly and appropriately to all presumed cases of COVID-19 infection on property in accordance with county and state health department guidelines.

Signage will be posted in designated locations that detail the symptoms of COVID-19. If a guest answers yes to any of the posted questions, they will be required to leave the premises and seek medical care.

### **Physical Distancing**

The StartART Congress attendance will be limited based on the WHO and CDC Interim Guidance for Mass Gatherings in order to ensure safe distancing in the meeting room and break-out sessions. Attendees will be required to use the same seat at each session in the event that contact tracing is required. Arrivals, breaks, and break-out sessions will be staggered. Strategies will be implemented to minimize density by expanding space around each seated attendee.

In the public areas, attendees will be advised to practice physical distancing by standing at least six feet away from anyone else while standing in lines, using elevators, or moving around the hotel. Restaurant tables and other physical layouts will be arranged by the hotel to ensure appropriate distancing.

Hotel staff will wear PPE and have been reminded by their management not to touch their faces and to practice physical distancing by standing at least six feet away from guests and other employees whenever possible. The hotel will comply with local or state mandated occupancy limits. Any area where guests or employees queue will be clearly marked for appropriate physical distancing.

### **Evening Activities**

To discourage exposure on the tram and other public transportation, and in ground transportation and especially on the Strip at the casinos and other entertainment venues, Letters & Sciences will offer alternate activities at the hotel on Thursday and Friday evenings.

### **Signage**

There will be health and hygiene reminders throughout the hotel and property. Digital displays located throughout the resort will also be used for messaging and communication.

## **Hand Washing & Hand Sanitizer**

At check-in guests will receive a “gift bag” with hand sanitizer and masks. Hand sanitizer dispensers will be placed at key guest and staff contact areas such as reception areas, hotel lobbies, meeting rooms, restaurant entrances, and ATMs.

Proper hand washing with soap and correct personal hygiene is vital to help combat the spread of virus. Therefore, all hotel staff will receive proper personal hygiene training and will wash their hands with soap regularly (for 20 seconds). There will be reminders in the bathrooms for guests to engage in the same.

## **COVID-19 Training**

All hotel staff will receive COVID-19 training focusing on safety and sanitation protocols. Team members with frequent guest contact including Food & Beverage, Housekeeping, Facilities, Hotel Operations, and Security will receive more comprehensive training.

## **Personal Protective Equipment (PPE)**

Appropriate PPE will be worn by all hotel staff based on their role and responsibilities and in adherence to CDC and/or state and local regulations and guidance. Training on how to properly use and dispose of PPE has been provided.

## **Guests**

Attendees will be encouraged to wear PPE throughout their stay. Reminders will be constant - beginning at check-in and continuing through signage throughout the meeting. The swimming pool will be closed. Valet services will be suspended until further notice.

## **Dining**

Although the Centers for Medicare & Medicaid Services requires continuing education activities to serve buffet style meals and snacks, in order to minimize risk of contagion, an alternate scheme is being devised for food delivery which will eliminate food exposure and lines.

## **Hotel Guest Elevators**

The hotel housekeeping staff will clean and sanitize button panels frequently. Signage will be posted in elevators on safe elevator operation. Hand sanitizer will be located in elevator lobby. No more than four will be allowed in elevator.

## **Cleaning Products and Protocols**

The Renaissance Las Vegas uses cleaning products and protocols that meet CDC and EPA guidelines and are approved for use against viruses, bacteria and other airborne and blood borne pathogens. The hotel is working with their vendors, distribution partners and suppliers to ensure an uninterrupted supply of these cleaning supplies and the necessary PPE.

**Public Spaces**

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact surfaces including, but not limited to, front desk check-in counters, bell desks, elevators and elevator buttons, door handles, public bathrooms, room keys and locks, ATMs, stair handrails, gym equipment, dining surfaces and seating areas.

**Guest Rooms**

CDC and EPA approved cleaning and sanitizing protocols are currently used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and flooring. All linen will continue to be washed at a high temperature and with appropriate cleaning products in order to help eliminate viral and bacterial pathogens.